

Mediator training

Have you got what it takes to be a mediator? Do you want to learn new skills?

Do you want to make a difference in your community?

Smile Mediation are providing our 6 day, College of Mediator accredited training course in April and May 2020 for people who are willing to volunteer as Mediators for Smile. We are specifically looking for volunteers in the Lancashire and Greater Manchester Areas.

At Smile, we are very proud of our Volunteers and we recognise the time and effort they generously give to support people experiencing conflict. We provide Mediator Supervision, Skills Practice and Support Sessions for our Volunteer Mediators so they develop their skills and continuous professional development (CPD).



What's in it for me?

You will receive a recognised foundation Mediator qualification equivalent to NVQ level 3

What makes a great mediator?

- | | |
|--------------------|-----------------------------|
| Impartiality | Curiosity |
| Having empathy | Good listener |
| Being approachable | Creative thinking |
| Non-judgemental | Maintaining confidentiality |

The skills I have learned are really valuable and I'm really looking forward to mediating in the community

You will learn and enhance a valuable set of skills that you can also use outside of mediation

Our 6 full day training course dates are on Tuesdays and Wednesdays:

April 21st, 22nd, 28th & 29th and May 5th and 6th
You must be able to attend all six days

The training will be held at The Blackley Centre, Elland, West Yorkshire, HX5 0TD

There is no charge for the course for people willing to commit to volunteering with Smile for at least 1 year following completion of training (paid places are available if you are unable to volunteer – price on request)

For more information or an application pack please contact **Angela Bryan** on **01282 436989** or email info@smile-ltd.co.uk

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